**Suffolk Trading Standards Imports Team**

**Guidance on Destruction**

Suffolk Trading Standards’ Imports team are responsible for ensuring that consumer goods imported via the Port of Felixstowe comply with product safety legislation.

If a product is deemed to pose a ‘serious risk’, we may refuse entry in accordance with EC Regulation 765/2008 (“RAMS”) and detain the goods until they are destroyed. If we have concerns about a product, we may hold it pending further investigation. Detained or held goods will often form part of the consignment, the whole consignment will remain on hold until the assessment(s) have been completed.

This guidance has been prepared for importers and their agents to assist with the process of destroying the goods.

**Contacts**

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| **Organisation** | **Contact Details** |
| LCL office Port of Felixstowe | [lcloffice@fdrc.co.uk](mailto:lcloffice@fdrc.co.uk) |
| Suffolk Trading Standards Imports Team | [Imports@suffolk.gov.uk](mailto:Imports@suffolk.gov.uk) |

**Identify a waste disposal company**

If you have agreed to destroy the goods, you may now identify a waste disposal company.

Certain products must be treated as hazardous waste, for example, cosmetics containing hydroquinone or mercury, or electrical goods fitted with lithium batteries. You should advise the waste disposal company if this is the case and seek their advice if you’re unsure.

There are a number of ‘Conditions’ which must be met.

* The details of the destruction company must be provided prior to any agreement.
* The consignee/agent must confirm the destruction company has the appropriate Environment Agency permit and/or exemption to undertake the necessary destruction.
* The destruction company is able to collect the goods themselves.
* The destruction company is able to complete our certificate of destruction.

You may be asked to provide the following information:

* Collection address
* Description of the goods
* Number of cartons
* Total weight.

The method of destruction will depend on the waste disposal company you choose and the type of goods. We must be satisfied that the product will be suitably destroyed and won’t re-appear in the supply chain.

Below is a list of local disposal companies whom other importers/agents have used in the past:

<https://boltonbros.co.uk/>

<https://www.sackers.co.uk/>

<https://js-global.co.uk/>

**Obtain authorisation**

Once you have identified a waste disposal company, you must email the following information to us as well as the Port/ETSF as they will need to issue a security pass:

* Destruction company (including vehicle reg and name of driver)
* Date of collection – This must be done by the waste disposal company.

We will respond within 2 working days to let you know if we authorise collection or if we need further information. Authorisation is required before you can arrange for the goods to be collected.

**Submit the Certificate of Destruction**

* Once the goods have been destroyed, you must send a copy of the Certificate of Destruction by email.

**Further help**

If you have any questions, please contact Suffolk Trading Standards Imports Team by email (imports@suffolk.gov.uk).